

ICBA Commercial Studies

Setup costs are covered with your ICBA membership.



Transaction Based Studies

- Business Loan / LOC
- Cash Management
- Closed Account / Retention
- Contact / Chat Center
- Fraud Resolution
- New Account
- Online / Mobile Banking
- Teller / Remote Deposit

Relationship Studies

- General Customer Pulse
- Treasury Management



70% of community bank customers
find their bank to be flexible.
What's your score?

Focus on the Important